1. If a guest calls to place a To Go! order, how would you respond?
   A. What would you like?
   B. May I suggest an appetizer? Our Hot Artichoke and Spinach dip is fantastic and travels well.
   C. My favorite appetizer is the Bruschetta, it is a blend of tomatoes, olive oil, and basil served with Ciabatta bread ... would you like to try it?
   D. B or C

2. We offer free refills on To Go! soup and salad.
   A. TRUE
   B. FALSE

3. We are unable to separate checks for guests who phone in their orders.
   A. TRUE
   B. FALSE

4. A guest orders a To Go! dinner entrée with soup; what is the correct portion of soup the guest should receive?
   A. 6 oz.
   B. 12 oz.
   C. 16 oz.
   D. none of the above

5. How many breadsticks would you package for a guest who orders 3 entrées?
   A. 3
   B. 4
   C. 6
   D. Unlimited refills

6. Our guests order five entrées, what is the correct portion of salad they should receive?
   A. 5 Garden Salads
   B. 1 Jumbo Salad
   C. ½ Jumbo Salad
   D. None of the above

7. We accept the following credit cards as payment?
   A. Master Card
   B. Visa
   C. Discover Card
   D. Diner's Club
   E. All of the above
8. Guests order 3 dinner entrées and 2 appetizers, how many breadsticks should the guests receive?
   A. 10 breadsticks  
   B. 6 breadsticks  
   C. 12 breadsticks  
   D. 4 breadsticks

9. What is the correct portion of croutons served with Jumbo Salads?
   A. 6 FL OZ  
   B. 4 Crouton Packs  
   C. 8 FL OZ  
   D. 2 scoops using a gray-handled spoodle  
   E. Both C & D

10. If a To Go! order is easy to remember you do not have to write it down on the order form.
    A. TRUE  
    B. FALSE

11. What are the proper number of breadsticks for a pint foil and a quart foil bag?
    A. 6 pint, 12 quart  
    B. 6 pint, 10 quart  
    C. 4 pint, 8 quart  
    D. 4 pint, 6 quart

12. A guest can purchase half of a whole dessert cake.
    A. TRUE  
    B. FALSE

13. How many breadsticks are served with dipping sauces To Go!?
    A. 3  
    B. 4  
    C. 5  
    D. 6

14. How many ounces of salad mix are in an individual To Go! Garden Salad?
    A. 10 oz  
    B. 12 oz  
    C. 14 oz  
    D. 16 oz
15. How many ounces of salad mix are in a Jumbo Salad?
   A. 24 oz
   B. 28 oz
   C. 30 oz
   D. 36 oz

16. What is the proper temper of soup to be served?
   A. 145 – 150 F
   B. 155 – 160 F
   C. 165 - 170 F
   D. 170 – 175 F

17. “NCO” stands for...
   A) Not Cooked Okay
   B) Need Cooked Over
   C) Neat, Clean, and Orderly
   D) Neither Clear or Orderly

18. When lifting anything heavy, you should...
   A) Straighten knees, lift with back
   B) Straighten knees and back
   C) Bend your knees, lift with your legs
   D) Straighten knees, lift up object quickly

19. Which of the following is an unsafe practice?
   A) Using a knife to open a lid or a can
   B) Picking up broken glass with your bare hands
   C) Standing on boxes to reach items
   D) All of the above

20. Most foodborne illnesses are...
   A) Caused by contaminated meat
   B) Transmitted by people
   C) Caused by fruits and vegetables
   D) All of the above

21. Why shouldn’t you leave the ice scoop in the ice bin?
   A) Your hands will get wet when you pick the scoop up
   B) Germs from the scoop handle will contaminate the ice
   C) The scoop will become too cold to hold
   D) All of the above
22. If glass breaks in the ice bin, you should...
   A) Be careful when getting ice out so you won’t get cut
   B) Melt the ice and remove the glass carefully
   C) Clean and sanitize the ice bin
   D) Both B and C

23. Wash your hands after...
   A) Handling dirty dishes
   B) Using the restroom
   C) Taking out the trash
   D) All of the above

24. Where would you place any broken glass or plateware?
   A) In a garbage can with a liner
   B) In a garbage can with no liner
   C) Immediately in the dumpster – ask the manager to do a garbage run
   D) In a broken glass bucket